



# CASE STUDY: SNAP SHOT

Consulting company recommends and implements Daeja's ViewONE Pro at client sites and uses within their electronic recording portal



## Company FACT FILE:



### Geographic Location

Houston, Texas

### Industry Sector

Software

### Environment

ViewONE Pro is utilized within EPICPortal™

### Products Purchased

- ViewONE Pro
- Annotations Module
- DjVu Module
- PDF Module
- Print Accelerator Module

## Company PROFILE :

Mobilis Technologies' primary focus is delivering high quality, scalable workflow solutions for customers utilizing imaging technology. Therefore, customers can be confident that they will be delivered a solution with which they will be completely satisfied. Mobilis' founding partners have been implementing imaging solutions since 1993, and have been instrumental in the design and development of enterprise-wide solutions for several Fortune 500 companies.

## 1. Challenge to overcome

Mobilis Technologies was looking for a viewer to use in web based workflow applications. A lightweight, full function viewer was required.

'During the decision making process, when choosing a compatible viewer, functionality, ease of integration, and performance were our primary concerns'.

'One of our challenges was to find a viewer that could be integrated into our EPICPortal™ product, which provides electronic recording services and must work in a wide spectrum of client environments'.

## 2. Daeja's Solution

'ViewONE Pro allows us to embed a functionally-rich, lightweight viewer within our workflow applications, and makes deployment infinitely simpler compared to using an ActiveX viewer'.

ViewONE Pro provided a solution which offered 'ease of installation on a large scale'.

'ViewONE Pro's power is it's dependability in all environments, both in Intranet and Internet applications. Its flexibility has allowed us to use it as a solution both internally and for our customers'.

## 3. Benefits to Mobilis Technologies

'In our opinion, ViewONE Pro offers the most extensive range of features and functionalities of any of the lightweight viewers available on the market. ViewONE Pro is also very robust and offers different features and functions required by our customers. Daeja's viewer does everything we require'.



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# CASE STUDY: IN-DEPTH

Consulting company recommends and implements Daeja's ViewONE Pro at client sites and uses within their electronic recording portal



## The INTERVIEW :

### **Please introduce yourself and explain what your job role is within the company?**

My name is Jake Hanson and I am the President at Mobilis Technologies. We are a consulting company and have recommended and implemented Daeja's product in the following companies: JPMorgan Chase and Capital One. We also use it within our electronic recording portal EPICPortal™.

### **How did you go about sourcing us, where did you find us?**

Daeja was recommended to us through a business partner, we also researched you on the Internet.

### **Describe how ViewONE Pro is integrated into your workflow?**

Here at Mobilis Technologies we specialize in the implementation of business process management solutions that are document-centric. We have tightly integrated the ViewONE Pro viewer into our AJAX applications, which in turn allow our customers to process their documents. We utilize ViewONE Pro within our EPICPortal™ electronic recording solution. The EPICPortal is a secure, standards-based, electronic recording system for submitters and counties.

### **When purchasing from Daeja, what proved to be important factors in the decision?**

Pricing model, dependability, functionality, ease of integration, and performance were our primary concerns. The company's aim was to utilise ViewONE Pro in a workflow for image applications where a lightweight footprint was required. One of our customers, JP Morgan, implements our software in their call centers. Therefore, one of the main benefits of ViewONE Pro includes the ease of installation on a large scale. We started using Daeja's ViewONE Pro product because it offered a great TIFF viewer, and have stayed with Daeja because of its people, its customer service, and its increasingly impressive understanding of their client's needs through solid products. Daeja continues to improve what seemed perfect. The modular download, advanced cache manager, Windows print accelerator, and TIFF obfuscation set it so far apart from any other product. Those all add to the product's value and end user satisfaction, but none are more important than the fact the product is amazingly stable in both Intranet and Internet applications.

### **How does Daeja's ViewONE Pro compare on Product Specification and Performance?**

In our opinion, ViewONE Pro offers the most extensive range of features and functionalities of any of the lightweight viewers available on the market. With the ACM enabled, the loading of ViewONE is almost instantaneous.

### **Are there features and functionalities you would like ViewONE Pro to offer?**

No. Daeja's viewer does everything we require, which primarily for us, means it supports mark-ups.

### **In what way/s does ViewONE Pro benefit your business?**

ViewONE Pro allows us to embed a functionally-rich, lightweight viewer within our workflow applications, and makes deployment infinitely simpler compared to using an ActiveX viewer. ViewONE Pro also provides us with the ability to deploy a 3rd party component with little fear of increased support time or cost. The viewer is just that solid.

### **What do you perceive the benefits of ViewONE Pro and Daeja Image Systems to be?**

For us ease of installation is very important. ViewONE Pro is also very robust and offers different features and functions required by our customers. ViewONE Pro's power is its dependability in all environments, both in Intranet and Internet applications. Its flexibility has allowed us to use it as a solution both internally and for our customers. The benefits of using Daeja are the enjoyment of working with its people. Every email is answered, and every response is courteous with an implied appreciation. This has been the case with every person I have dealt with at Daeja. Add to that, a product that is best in class, a demonstrated commitment to continued improvement, and we have no need to look elsewhere.



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